



H-Fax Voicemail Center for IBM Notes® and Domino®

REQUIREMENTS

Desktop platforms: Windows 8/7/Vista/XP (x86-64)
Desktop software: IBM Notes 9/8/7 or web client, Optional: Fax Viewer 2.1 (free) for Windows
Server platforms: Windows 2012/2008/2003/2000 (x86-64)
Server software: IBM Domino 9/8/7 (x86), HFMC 6.0 for Windows
Server hardware: Fax modem or voice fax modem
i.e. [Multi-Tech Systems MT5656ZDX-V 56Kbps External Data/Fax/Voice Modem](#)
i.e. [USRobotics 56K Internal PCI Voice Fax Modem 0727](#)

END USER INSTALLATION INSTRUCTIONS

IBM Notes users can view faxes using the Notes "Open Attachment - View" button, or the [free "Fax Viewer"](#) below. Windows web client users can view faxes using the "Fax Viewer" below. iOS (iPhone/iPad) and Android mobile users can view faxes natively.

Fax Viewer for Windows (Size: 521 KB)

Download: <http://www.notesmail.com/FaxViewer>

SERVER INSTALLATION INSTRUCTIONS

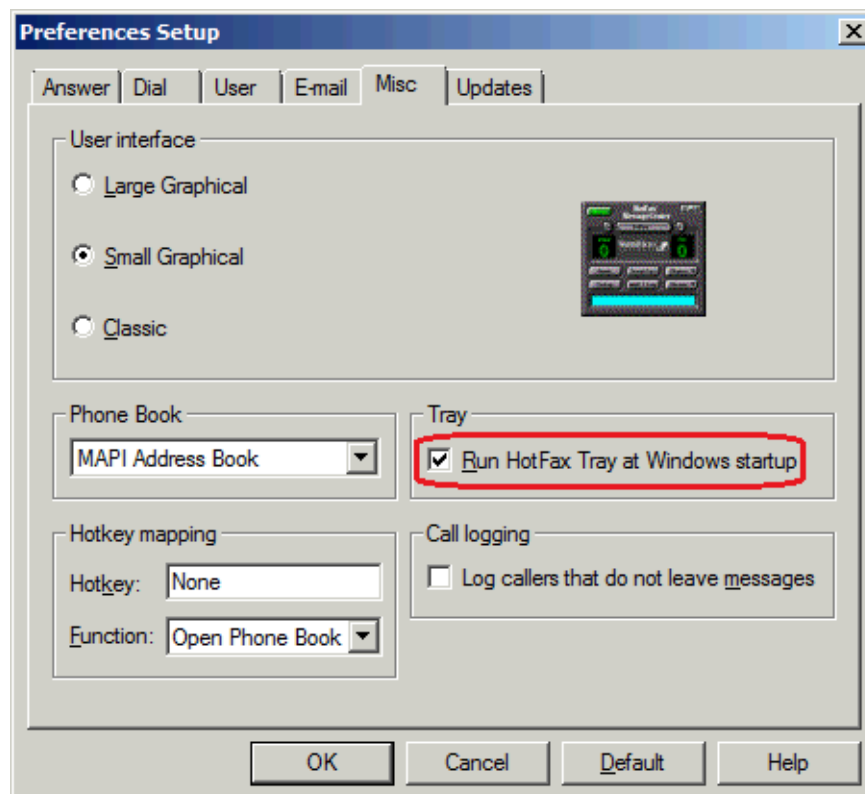
The fax and voicemail solution requires 2 modules which must be installed on a Windows Domino server: (1) H-Fax Voicemail Center Notes database, and (2) HFMC for Windows.

1. Click the web link below to download and install HFMC on a Domino server. If you plan to use the voicemail feature, then a single digit mailbox install is recommended for optimal DTMF touch-tone detection. You can configure HFMC to automatically start as a Windows Program Startup group. HFMC currently is not supported as a Windows Service.

Windows Program Startup group: This option requires a Windows account to be logged-in to the Domino server at all times, otherwise, HFMC will not work. During installation select HotFax Tray to automatically start on Windows startup when prompted (adds Shortcut called HotFax Tray to current user's Programs Startup group). You can verify the HotFax Tray is enabled as seen in the Preferences Setup below. It is recommended to cut/paste the HotFax Tray Shortcut from the Programs Startup group (current user) to Startup group (All Users). For example, if installing on Win2K8 Server move the HotFax Tray Shortcut from "C:\Users\Administrator\AppData\Roaming\Microsoft\Windows\Start Menu" to "C:\ProgramData\Microsoft\Windows\Start Menu\Programs\Startup". For example, if installing on Win2K3 Server move the HotFax Tray Shortcut from "C:\Documents and Settings\Administrator\Start Menu\Programs\Startup" to "C:\Documents and Settings\All Users\Start Menu\Programs\Startup".

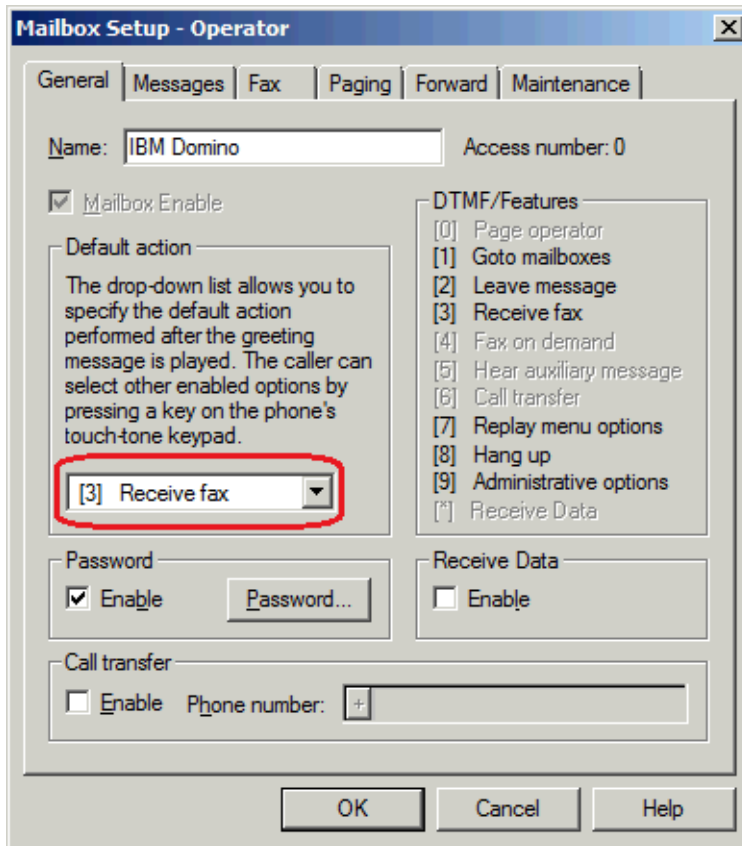
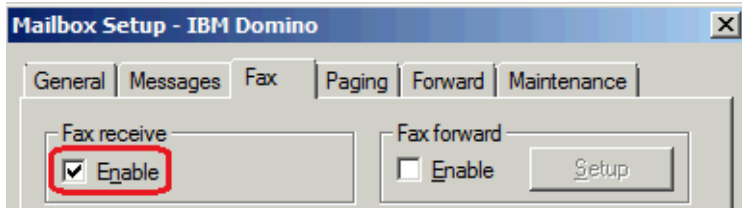
HFMC for Windows (Size: 17.6 MB)

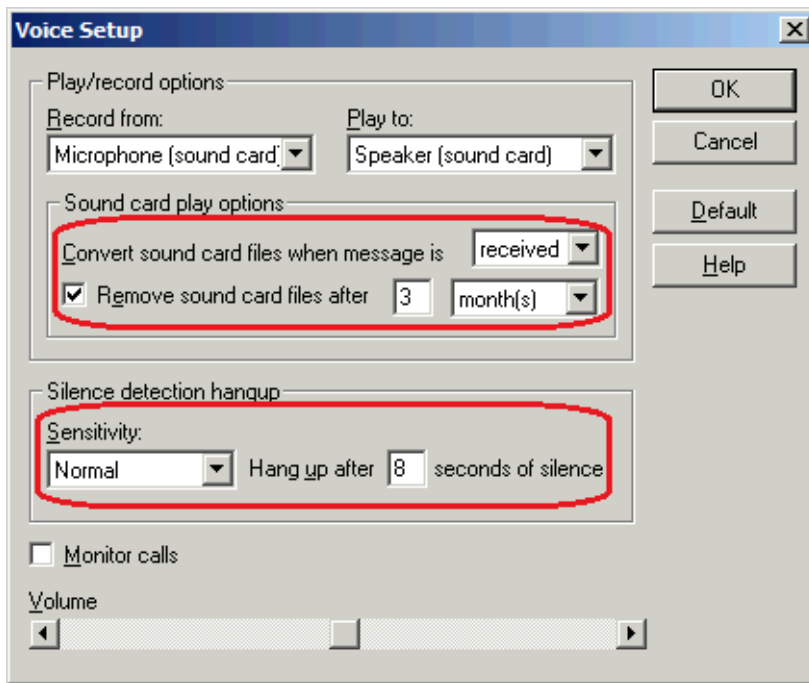
Download: <http://www.notesmail.com/HFMC>



2. Please skip this step if you do NOT have a voice fax modem, otherwise, configure HFMC to automatically answer incoming fax calls as seen in Mailbox Setup below. Optionally, you can configure it to receive both voicemails and faxes assuming you installed a voice fax modem in the server. If you are configuring voicemail verify "Convert sound card files when message is received" is selected as seen in the "Voice Setup" below.

NOTE: Please check with your vendor if your voice fax modem requires a sound card. We recommend a controller-based (dsp chip) voice fax modem since it does not require a sound card (winmodems and softmodems require a sound card). The caller voicemail sound card files (.WAV) are initially saved to the server file system (i.e. C:\Program Files\HotFax MessageCenter\INBOX), but then deleted after they are copied to the H-Fax Voicemail Center Notes database.

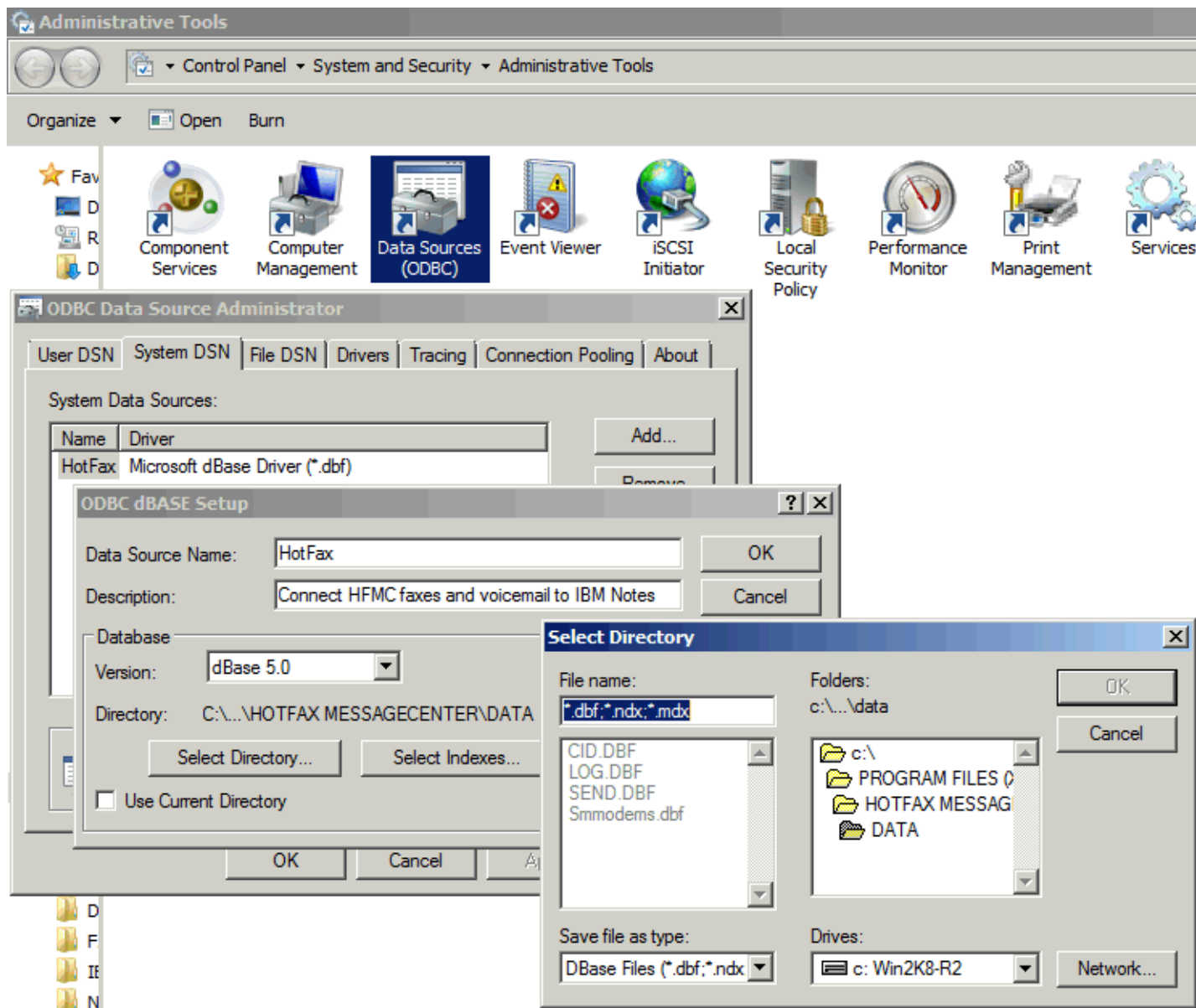




3. Open the Control Panel, then click System and Security - Administrative Tools - Data Source (ODBC) to configure an ODBC source as seen in the screenshot below. However, if you are running 32-bit Domino on 64-bit Windows then you must launch the 32-bit ODBC Data Source Administrator tool by pressing Windows key - R, then type: %systemdrive%\Windows\SysWoW64\Odbcad32.exe

The ODBC drivers below are supported including IBM DataDirect:

- Microsoft dBase Driver (*.dbf)
- Microsoft Access dBASE Drivers (*.dbf, *.ndx, *.mdx)
- IBM Domino OEM 7.0 dBASEFile (*.dbf)
- IBM Lotus OEM 5.3 dBASEFile (*.dbf)



4. Click the "Edit Profile" button to configure the H-Fax Voicemail Center Notes database. NOTE: If you specify a Notes mailing list group and clicked the "Enable Scheduler" button using your Notes ID you will not receive an email notification if you are a member in this group. Domino assumes you are the sender and will not send you an email if you are also a member of the group.

5. Click the "Enable Scheduler" button in the H-Fax Voicemail Center database using a Notes ID which has unrestricted LotusScript access as specified in the Domino server document security tab. NOTE: The scheduled LotusScript agent in the database is executed agent every 5 minutes which essentially integrates Domino with HFMC for Windows. The H-Fax Voicemail Center database must reside on the Domino server where you installed HFMC for Windows in the steps above. To prevent security warning messages you must either notify your Domino administrator to sign the database design using the Domino Administrator client, or you can add "*/NotesMail" to your Notes client ECL with full access as seen below.

A. Click File - Security- Security - [password] - What Others Do - Using Workstation - Add */NotesMail - Select all checkboxes - OK

PURCHASE INFORMATION

Prices for this product are listed on our web site. We accept all major credit cards and company checks. Additional charges apply for shipping & handling and international checks. Payment options are listed below.

1. Online credit card order: <http://www.notesmail.com/order>
2. Phone credit card order: +1 212-599-2048
3. Fax purchase order: +1 800-839-8810
4. Mail purchase order: See postal address below

APPLICATION SUPPORT



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