



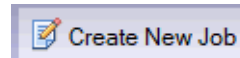
INSTRUCTIONS

Requirements

Desktop platforms: Windows 11/10/8/7/Vista/XP, macOS
Desktop software: Notes 12/11/10/9
Server platforms: Windows
Server software: Domino 12/11/10/9

1. Create New Job

A. Click the "Create New Job" button and configure fields, then click "Save & Exit" button.



2. Enable Job Scheduled Agent

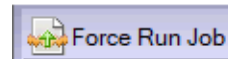
A. Select the job in step 1 above, then click "Enable Job Scheduled Agent" button.



Note: The Notes ID clicking the Enable Job Scheduled Agent button must be listed in Domino Directory server document "Sign or run restricted agents" field under the Security tab, and (2) have at least ACL Designer access to the OSM app.

3. Optional: Force Run Job

A. Click the "Force Run Job" button to run the job immediately.



Note: The OSM app must be signed using a Domino Admin client via a Notes ID listed in Domino Directory server document "Sign or run restricted agents" field under the Security tab.

Troubleshooting

Sync job never started? The Notes ID clicking the Enable Job Scheduled Agent button must be listed in Domino Directory server document "Sign or run restricted agents" field under the Security tab. If Force Run Job button is not working, then OSM app was not signed using a Domino Admin client via a Notes ID with security access as mentioned above.

Sync job started late? It runs between 0 and 5 minutes of start time specified which is related to minute the Enable Job Scheduled Agent button was clicked or OSM app signed using a Domino Admin client (after clicking that button).

Sync Job started, but never completed? It might have ended early due to Agent Manager Domino server settings.

1. Open Domino Directory, then click Configuration - Servers - All Server Documents.
2. Open server document in Domino Directory where OSM app is installed.
3. Click Server Tasks tab, then Agent Manager tab and modify Daytime and Nighttime Parameters as needed. i.e. Max LotusScript/Java execution time

Advanced Help: Domino Agent Manager Tell commands for Domino administrators...

```
Tell Amgr Cancel "admin\odbc-sync.nsf" 'ODBC-Server-Agent01'  
Tell Amgr Debug  
Tell Amgr Run "admin\odbc-sync.nsf" 'ODBC-Server-Agent01'  
Tell Amgr Pause  
Tell Amgr Quit  
Tell Amgr Resume  
Tell Amgr Schedule  
Tell Amgr Status
```

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